

SHINHAN BANK (CAMBODIA) PLC

Whistleblowing Program

Instruction of The SHINHAN BANK (CAMBODIA) PLC. Whistleblowing Program: Compliance Department is currently conducting Whistleblowing Program, which is to protect employees and prevent fraud by reporting any violations on internal regulation and/or code of ethics. All reports will be strictly remained as confidential under provision of Independent Board member and Compliance Department. All reports can be made under anonymous name or with your real identity. If any report is acknowledged as contribution to management improvement, minimize loss and/or prevention of fraud, it will be rewarded up to USD 50,000.00

Reportable Activities:

- ☒ Dishonest,
- ☒ Fraudulent,
- ☒ Corrupt,
- ☒ Illegal activity,
- ☒ Breach of laws and regulations/internal policy,
- ☒ Breach of code of ethics
- ☒ Criminal offences,
- ☒ Misconduct, conflict of interest, breach of trust.

Eligibility: Any Employees, including part-time, full time, privileged position, and/or officers

Confidentiality: Designated Compliance Officer will directly receive a report, investigate the fact, and notify the result. A reporter's ID will be protected from any disadvantages.

Registration:

- Dedicated mail: abc.whistleblowing@shinhan.com;
- Dedicated hotline: 023 971 056/ 6-8031-1056